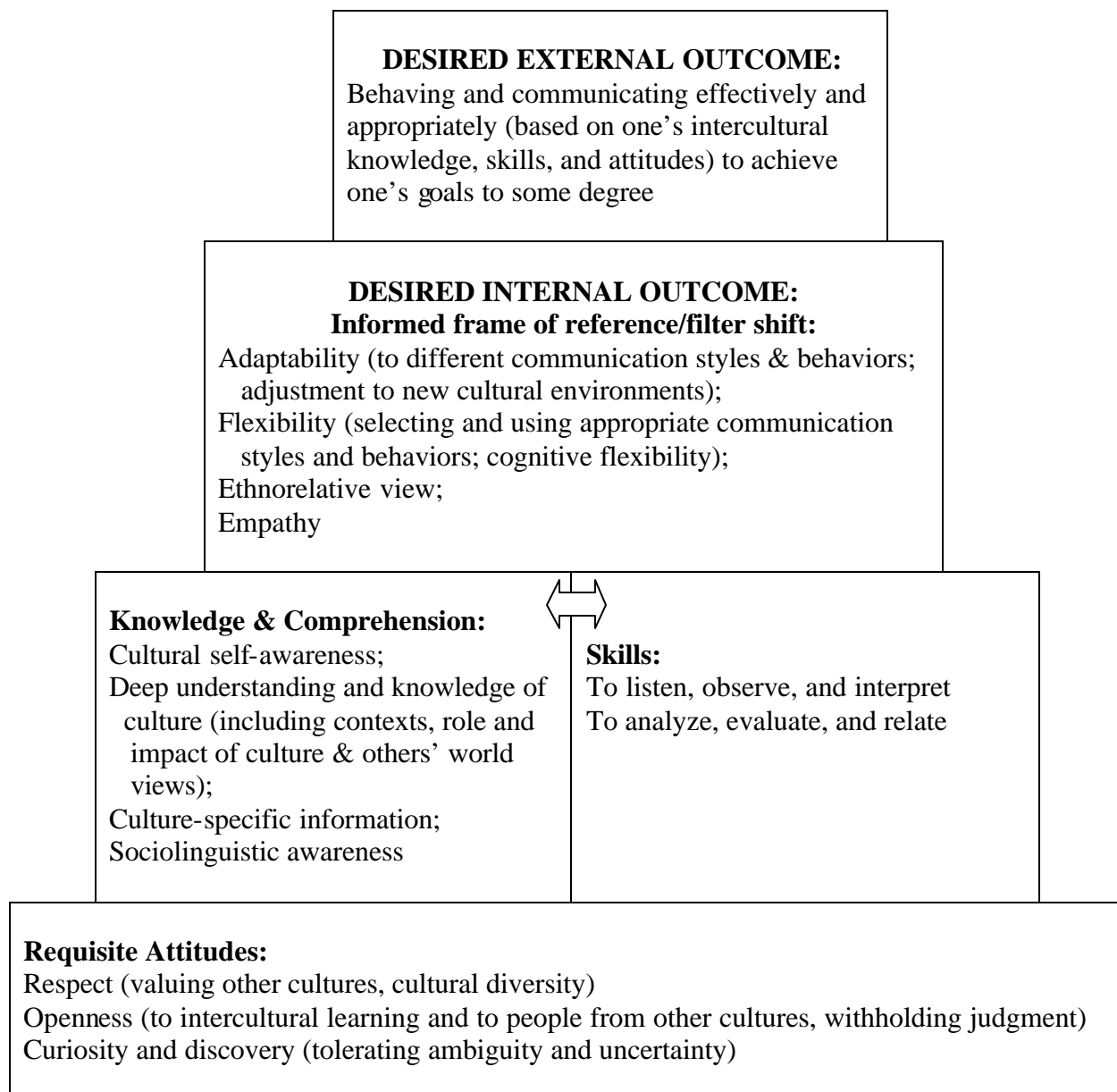


# INTERCULTURAL COMPETENCE MODEL

*From "The Identification and Assessment of Intercultural Competence as a Student Outcome of Internationalization at Institutions of Higher Education in the United States"*

by Dr. Darla K. Deardorff, Raleigh NC: North Carolina State University, 2004

## Pyramid Model of Intercultural Competence (Deardorff, 2004):



### NOTES:

- Move from personal level (attitude) to interpersonal/interactive level (outcomes)
- Degree of intercultural competence depends on acquired degree of underlying elements

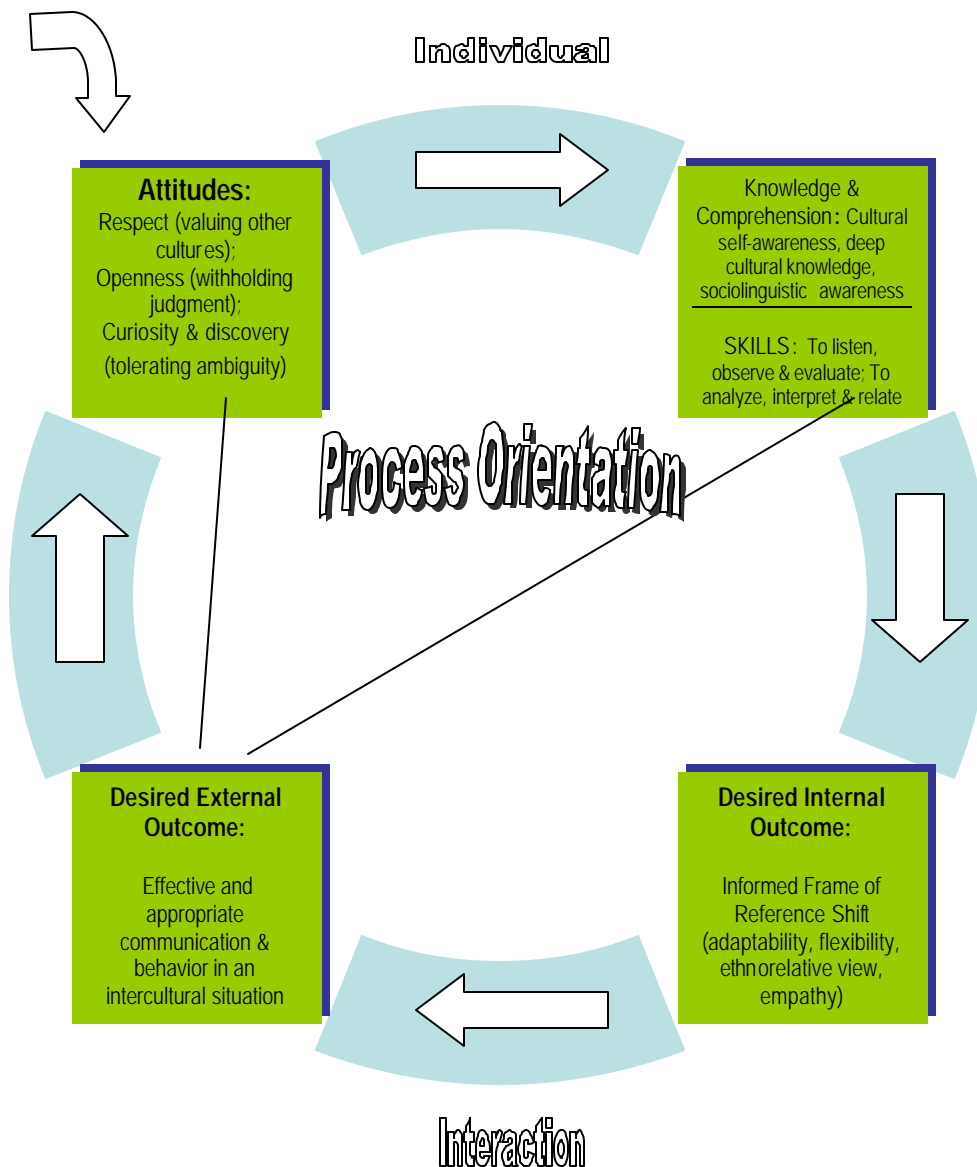
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## Process Model of Intercultural Competence (Deardorff, 2004):



### Notes:

- *Begin with attitudes; Move from individual level (attitudes) to interaction level (outcomes)*
- *Degree of intercultural competence depends on degree of attitudes, knowledge/comprehension, and skills*

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